

## **Person Specification**

Job Title	Commissionir Manager (new	ng & Construction Team v post)	Directorate	Place		
Post Number	commissionin	25704 Client & g manager Grade 11) Design & Delivery de 11)	Division	Regeneration & Enterprise		
Grade	12		Section	Corporate Services	Landlord	
Criteria (Essent	ial)			Ass	essment B	V
(	,			Application	Interview	Test
				$\sqrt{}$	$\sqrt{}$	$\sqrt{}$
Experience						
•	•	n a property management or isciplinary organisation.	construction	√	V	
Managing a diverse workforce including experience of managing all aspects of (direct and contract) employee performance, including but not limited to managing remote workers						
Comprehensive knowledge and understanding property management and construction including building standards and techniques to solve a variety of issues. $\sqrt{}$						
Comprehensive I construction and	comprehensive knowledge and experience of procuring various on truction and maintenance contracts using a variety of procurement hethods in accordance with standing orders and procurement regulations.					
Comprehensive knowledge and understanding of various statutory legislation relating to property and construction management (e.g., CDM, asbestos, legionella, fire, etc.)						
Comprehensive knowledge and understanding of construction and property legal and contractual matters and in particular a detailed working knowledge of standard forms of building contract and a basic understanding of more unusual types of contracts, such as PFI.						
Experience and ability to investigate property and construction related complaints from a variety of clients including tenants, councillors, the general public etc., and prepare easy to understand feedback and reports which represent the views of the Council.						
Sound knowledge and experience of the issues related to a traded service.				ما		

Managing a diverse team of property and construction related professionals including experience of managing contractor performance and conduct

Sound knowledge and understanding of complex financial issues and multiple budget management

Experience of monitoring programmes to deliver multiple new build and improvement schemes to an agreed timescale.	$\sqrt{}$	V	
Experience of managing complex property projects	$\sqrt{}$	$\sqrt{}$	
Qualifications / Training			
Appropriate demonstrable post qualification experience and/or full Corporate Membership of an appropriate professional body including maintaining appropriate CPD levels	V	V	
Degree level or equivalent in a facilities/construction/maintenance management related field	V	$\sqrt{}$	
Corporate or local government post qualification would be an advantage	V	V	
Practical Skills			
Ability to communicate at all levels of the Council, including internal and external organisations.	V	√	
Ability to challenge the status quo with alternative ideas and methods, seeking improvement through creative solutions to complex and varied problems	√	$\sqrt{}$	
Ability to manage and deliver a number of projects concurrently			
Ability to think strategically and commercially to plan, develop, participate in and manage innovative and complex projects with a flexible and logical approach	V	$\sqrt{}$	
Ability to write clear reports, procedures and project programmes in a clear and unambiguous style that is able to be understood.	V	$\sqrt{}$	
Ability to negotiate and resolve complex contractual matters across a range of high value, varied construction contracts	V	$\sqrt{}$	
Ability to diffuse conflict and contentious situations to seek dealing with external contractors, internal customers and departments in an ambassadorial manner	$\sqrt{}$	$\checkmark$	
Ability to understand and implement the recommendations of reports prepared by other departments and organisations, (i.e. Audit and H&S)	V	$\sqrt{}$	
Computer literate, being competent at using general Microsoft products such as Word and Excel.	V	$\sqrt{}$	
Evidence of effective leadership in managing, motivating, delivering a multi- disciplinary team.	$\sqrt{}$	√	
Ability to successfully manage risk, developing strategies to identify, quantify, mitigate and manage risk	√	$\sqrt{}$	
Successful management of performance standards, monitoring and review.	$\sqrt{}$		
Proven financial, numerical, analytical and budget management and reporting skills.	V	√	
Ability to work to deadlines.	$\sqrt{}$	$\sqrt{}$	
Clear thinking and constructive ideas about performance improvement.	V	√	
Evidence of strategic and innovative contributions in service delivery.	V	$\sqrt{}$	
Derechal Qualities and Attributes			<u> </u>
Personal Qualities and Attributes			

A knowledge of Equality & Diversity issues				
To lead by example, giving clear instruction and motivating staff to achieve goals				
High level of independence and self motivated to work alone or as part of a team where required				
Ability to confidently interact with and influence senior officers, team members and other stakeholders				
Able to work under pressure, prioritise own workload.				
Good social and interpersonal skills				
Effective communicator				
Clear leadership skills				
Client orientated				
Must be able to make efficient and effective travel arrangements around the Borough				
Flexible and willing to work outside core office hours				

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V	$\sqrt{}$	
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V	$\sqrt{}$	

Prepared By

Date

Steve Cooper

03 04 2024